Leadership Counseling and Motivation

...dealing with problem people ...and getting cadets motivated

Five W's of Counseling

- Who: Cadets who are discipline problems
- What: Examine, Problem Solve, Follow Through
- When: As needed
- Where: Privately
- Why: to change behavior for the better
- How: That's what we'll learn in this class

Let's start by examining basic human needs...

- Safety
- Food, shelter, and clothing
- Love and affection; physical contact
- Belonging
- Attention
- Acceptance of identity
- Purpose in life; accomplishment; success

Misbehavior is most often a response to believing one or more of those needs is not being met

Part One of a "simple" three step process

Examine the situation

- Find out from the cadet why the behavior is happening
- Misbehavior is almost always caused by
 - Boredom
 - Lack of motivation
 - A need to get attention
 - A need for acceptance
- Sometimes "external" factors cause the misbehavior

More on examining the situation

- Ask the cadet
- Listen to the response
- Restate the response
- Ask clarifying questions if need be
- Help cadet understand how misbehavior affects others
- Try not to let the cadet get away with the answer "just because" or "I don't know"
- With enough examination, we all can come to understand why we do the things we do
- Allow cadet to examine with you the alternatives to the misbehavior

Step 2: Problem Solve

- Consider solutions to the misbehavior
 - Warning
 - Moving the cadet's squad
 - A shared "signal" to let the cadet know the behavior is popping up again
 - Proximity of the leader standing by the cadet can change the behavior
 - Making sure the cadet understands routines and practices them
 - Pairing up the cadet with a "model" cadet
 - □ A behavior contract
 - Other ideas?

Step 3: Follow Through: Implement and Evaluate

- Implement the plan you have selected -- consistently
- Monitor progress
- Evaluate the effectiveness of the plan
 - Ask the cadet if s/he thinks it is working
 - Share your thoughts with the cadet
- Adapt or start over if necessary
- Take mental notes about what worked and didn't work so you have a frame of reference for next time.

MOTIVATION

- Motivation is highly complex, but what psychologists know is that motivation can be "helped" by
 - □ Helping a person see the reason to do something
 - Make connections to what the cadet already knows
 - Give positive models of the behavior you want emulated (copied)
 - Helping the person believe they have the requisite skills to be successful (I can do it)

More on motivation: SELF EFFICACY

- Self-efficacy is my belief I am capable of doing something
- If I don't think I am capable, I will not try
- If a task is perceived as too difficult, I will not try (It's too hard for me)
- If a task is too easy, I have no reason to try unless I am helping others by doing the task

Still more on motivation

- Rewards and punishments can be external motivators
- Our goal should be to develop internal motivation in our cadets, but most adults lack internal motivation a lot of the time
- Helping someone see how their "needs" are being met can help them, in turn, develop internal motivation